

DELIVERY TERMS – JOBBBOX AS

Version 12.0 – Revised 18.11.2025

Valid for all deliveries and licensed services provided by JobBox AS to business customers in Norway and the EEA.

§1. CONTRACTING PARTIES AND SCOPE

These terms apply between JobBox AS (hereinafter referred to as the “Supplier”) and the company listed in the signed agreement or order confirmation (hereinafter referred to as the “Customer”). Collectively, they are referred to as the “parties”.

These terms constitute a legally binding agreement between the parties. If there is a conflict between documents, the following order of precedence applies: 1) Signed customer contract, 2) Data Processing Agreement, 3) These general terms, 4) Any SLA, 5) Product descriptions published on jobbox.as, 6) The Customer’s own terms, if explicitly accepted by the Supplier.

Changes to the agreement must be approved in writing by the Supplier. The person signing on behalf of the Customer confirms that they have the authority to do so.

§2. CONTACT INFORMATION

The contact details of both parties are stated in the signed customer contract. All communication in accordance with the agreement shall take place in writing to the specified email address.

The parties are obliged to inform each other in the event of changes to contact information. Notices sent to the previously registered contact shall be considered delivered until a new one is provided.

§3. THE SERVICE

Each service is agreed separately through the customer contract and becomes active when hardware has been shipped or when the Customer receives login information. The service grants the Customer a non-exclusive, non-transferable right to use the solution as long as the agreement is valid.

Use is limited to the functional purpose. The Customer is not granted access to source code or the right to copy, modify, or manipulate the system. All rights not expressly granted remain with the Supplier.

§4. HARDWARE DELIVERED BY THE SUPPLIER

Hardware included in the delivery is generally owned by the Supplier, unless otherwise stated in the agreement. The Customer must install the equipment in accordance with the user instructions and confirm that it functions as intended. Errors must be reported immediately.

Service or replacement may only be carried out by authorized technicians. The Customer is obligated to return hardware upon termination of the agreement. Equipment not returned will be invoiced according to the applicable rates:

- JobBox TripLog – GPS unit (OBD2): NOK 1,990
- JobBox Equipment Control – Bluetooth tracking tag: NOK 990
- JobBox Equipment Control – GPS unit with SIM: NOK 1,990
- JobBox Equipment Control – Battery module with GPS tracking: NOK 1,990
- JobBox ME tag – NOK 490
- JobBox Overview List – Registration terminal (desktop model or wall-mounted): NOK 1,990
- Other equipment: Technical cost price + 30% admin fee

§4a. TERMS FOR RETURN AND REPLACEMENT OF DEVICES

When replacing a defective device, no fee applies. For other replacements, the customer is

charged NOK 590 per device.

Devices returned upon termination must be received by the Supplier within the deadline stated in the termination confirmation. If the deadline is exceeded, the device will be invoiced and the amount will not be credited upon later return.

In case of replacement, the Customer has 14 days from receiving the new device to return the old one. Return after the deadline will be invoiced according to the rates in §4.

Devices must be in the same condition as upon delivery, except for normal wear and tear. The equipment must be cleaned and free of labels and markings. The serial number must be visible. If the return is not cleaned, a cleaning fee of NOK 290 per device will apply.

The Supplier reserves the right to invoice compensation in the event of damage or misuse.

§5. THIRD-PART HARDWARE AND SOFTWARE

The Supplier disclaims responsibility for malfunctions caused by equipment or software provided by third parties. The Customer bears full responsibility for the selection and use of such equipment, and any issues do not affect the Customer's payment obligations.

§6. CUSTOMER'S OBLIGATIONS

The Customer undertakes to use the system and hardware in accordance with instructions and applicable laws and regulations. The Customer shall ensure that employees and other users act in accordance with the agreement.

§7. PAYMENT

The Customer is invoiced annually in advance with 14 days due date. Late payment incurs interest according to law, and the Supplier may block access. The invoice may be assigned to a third party. Disputes regarding the amount must be reported before the due date.

§8. TERM AND TERMINATION

The agreement runs for 12 months from activation and is thereafter automatically renewed for 12 months at a time. Termination requires 3 months written notice before the new period begins. Upon termination, all equipment must be returned.

§9. LIFETIME WARRANTY

The Supplier provides a warranty on delivered hardware as long as the agreement is active, provided normal use. The warranty covers replacement or repair, but not damage caused by negligence or misuse.

§10. TRANSFER OF THE AGREEMENT OR SERVICES

The agreement may be transferred by the Customer with written approval. The Supplier may transfer the agreement internally within the group or to a third party without consent.

§11. LIMITATION OF LIABILITY

The Supplier is not liable for indirect loss, loss of data, or loss of income. Total liability is limited to the compensation paid by the Customer during the last 12 months.

§12. DATA PROCESSING

The Customer is the data controller and must ensure a lawful basis for processing of personal data. The Supplier is the data processor and follows the data processing agreement and GDPR.

§13. BREACH OF CONTRACT

In the event of material breach, the agreement may be terminated. The Customer must still pay for

the entire contract period and return equipment. Breach of security, payment, or statutory obligations is considered material.

§14. SOFTWARE UPDATES AND CHANGES TO THE SERVICE

The software is continuously maintained. Changes may be made without notice as long as functionality is not significantly impaired. Individual services may be discontinued with 30 days' notice.

§15. CHANGES TO THE CONTRACT DOCUMENTS

The Supplier may change the terms with one month written notice. The Customer is responsible for becoming familiar with the changes.

§16. PRICE CHANGES

The Supplier may adjust prices with 1 day notice in the event of increased costs, and once annually according to the index. New prices apply upon automatic renewal.

§17. INTELLECTUAL PROPERTY RIGHTS AND KNOWLEDGE

All rights to technology, code, design, and content are owned by the Supplier. The Customer is granted no rights beyond what is agreed in the license.

§18. FORCE MAJEURE

In circumstances beyond the parties' control, obligations are suspended. This includes, among other things, war, strike, power outage, and natural disasters. Notification shall be made without undue delay.

§19. CONFIDENTIALITY

The parties undertake to keep confidential information secret. This also applies after the end of the agreement. Confidentiality also includes business relations and technical information.

§20. MANDATORY LAW – SEVERABILITY

If a provision becomes invalid, it shall be replaced with a valid one that preserves the intention. The remaining provisions of the agreement remain valid.

§21. GOVERNING LANGUAGE

This agreement shall be interpreted in its entirety in Norwegian. Translations are for reference only.

§22. GOVERNING LAW AND JURISDICTION

The parties shall seek to resolve any dispute amicably through negotiations. If such negotiations fail, either party may initiate legal proceedings before ordinary courts. Venue for all disputes shall be the conciliation board/courts where the supplier has its registered business address.